

Quality Warranty Letter

To Whom It May Concern,

Date: 2018/10/12

EXCELLENCE OPTO. INC. (EOI) hereby represent and warrant that the LED Street Lights of e-lite star SL3c, SL3s and SL3x series manufactured by EOI are guaranteed to be free of material or manufacturing defects for a period of ten (10) years from the date of receipt of the Product by customers. We warrant the integrity and functionality of the following sections:

- (1) All mechanical parts.
- (2) LED light sources(s) - Negligible light output from more than 10 percent of the LED package constitute a luminaire failure.
- (3) LED driver(s).

The warranty applies only when the product has been handled, stored, transported, installed and operated in conformity with the product specifications and installation instructions supplied with the products.

This warranty does not apply to the damage or defect caused by any natural disaster, force majeure, power surges and any other events whereby manufacturing defects cannot be claimed as a cause.

This warranty does not cover the expenses from business loss, or the damage to equipment or property due to product malfunctioning. This warranty does not cover photocells or any control or monitoring devices. This warranty shall become null and void if the product is not used for its designed application purpose or operated in violation of the installation instructions or the restrictions defined in the latest National Electrical Code, or in Canada, the Canadian Standards Association.

Once the defective product is returned under EOI's terms and conditions and is identified to be covered under the scope of this warranty, EOI would be liable to repair or replace the defective product or parts. When EOI choose to replace the defective product, EOI may replace the returned product with better or equivalent product if it has been discontinued or is not available during the time.

Signature :  _____

Full Name : Allan Kuo (Print)

Title : Managing Director

Company Name : EXCELLENCE OPTO. INC.

Address : 21858 Garcia Lane, City of Industry, CA 91789